

TABLET BORROWING FAQs

I need to borrow a tablet, what do I do?

Go to the Helpdesk between 7:30-7:55 a.m. to sign out a tablet for the day.

Borrowed tablets MUST be returned by 3:00 p.m. on the day they were borrowed. Students who do not return their tablet will be issued a detention.

I forgot my computer at home, can I borrow a tablet?

Yes, but you will be issued a demerit for not having all required materials for the day.

My computer is broken, can I borrow a tablet?

Yes, but you must provide some form of documentation that your computer has been sent out for repair. If you borrow 5 or more days without providing documentation you will be referred to the Vice Principal of Student Affairs.

My computer stopped working during the school day, can I borrow a tablet?

You should submit a helpdesk ticket (if possible) or see the Helpdesk during break or lunch to try to fix the problem and/or borrow a device. You may only borrow a tablet during class time if the Helpdesk is available and it is deemed by your teacher to be necessary for class (i.e. taking a quiz online). YOUR TEACHER must contact the Helpdesk in this case.

My computer ran out of battery during the school day, can I charge it?

Charging stations are available in the library and computers can be charged (student must bring charger) during break or lunch to help reserve battery to last throughout the school day. If your computer frequently runs out of charge you may want to consider buying a portable power bank to help make it through the day. Computers should NOT be charged in classrooms while class is in session.

My computer ran out of battery during the school day but I do not have my charger.

Your teacher may issue you a demerit for not having required class materials. You may only borrow a tablet if the Helpdesk is available and it is deemed by your teacher to be necessary for class (i.e. taking a quiz online). YOUR TEACHER must contact the Helpdesk in this case.

Can I take a tablet home with me?

Under no circumstance may any student take a tablet owned by MDSA out of the building. Students who take a borrowed tablet home will be issued a detention.